

Connecting  
The World  
Through Code



# COMPANY PROFILE

[info@hisgroup.co.za](mailto:info@hisgroup.co.za)

# start up code

## Table of contents

03	About us - Mission & Vision
04	Core Values
05	Our Services
08	Our Expertise
09	Key Projects
17	Why Choose Us
19	Clients Testimonials
20	Our Clientele
21	Contacts

# ABOUT OUR COMPANY

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HIS Group IT is a premier technology solutions provider dedicated to empowering businesses through innovative IT services and solutions.

Established with a vision to drive digital transformation, we have grown into a trusted partner for numerous organizations, helping them navigate the complexities of the digital age. Our mission is to deliver unparalleled technology solutions that drive operational excellence and foster sustainable growth for our clients.

## OUR MISSION

To deliver cutting-edge technology solutions that enhance business efficiency, streamline operations, and foster growth for our clients. We are committed to understanding our clients' unique challenges and providing tailored solutions that drive real, measurable results.

## OUR COMPANY VISION

Our vision is to be the leading IT solutions provider recognized for excellence, innovation, and exceptional customer service. We aspire to create a future where businesses can leverage technology seamlessly to achieve their strategic goals and maintain a competitive edge in their industries.

# OUR COMPANY

## CORE VALUES

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### INNOVATION:

We embrace change and continuously seek innovative solutions to meet the evolving needs of our clients. Our team is dedicated to staying at the forefront of technological advancements to deliver state-of-the-art solutions.

### INTEGRITY:

We conduct our business with the highest level of integrity, ensuring transparency and trust in all our engagements. Our commitment to ethical practices underpins all our operations.

### CUSTOMER-CENTRIC:

Our clients are at the heart of everything we do. We strive to exceed their expectations and deliver unparalleled service. We build long-lasting relationships based on mutual respect and a deep understanding of their business needs.

### COLLABORATION:

We believe in the power of teamwork and collaboration, both within our organization and with our clients. By working together, we achieve greater outcomes and foster a culture of continuous improvement.



# OUR COMPANY

## SERVICES

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## SOFTWARE DEVELOPMENT

We deliver responsive and functional IT solutions tailored to meet the unique needs of businesses across the nation. Our team specializes in developing custom software applications that drive efficiency, enhance productivity, and support your business goals. Whether it's web applications, desktop software, or complex enterprise systems, we ensure robust and scalable solutions that evolve with your business.

## IT INFRASTRUCTURE MANAGEMENT

Efficiently manage and seamlessly transform data between servers with our advanced IT management solutions. Our services include comprehensive network management, server administration, and infrastructure optimization. We implement the latest technologies to ensure your IT infrastructure is secure, reliable, and capable of supporting your business operations, minimizing downtime and maximizing performance.

## DATABASE SECURITY

Secure your database with our robust backup solutions, ensuring safety and accessibility at all times. We provide end-to-end database security services including encryption, regular security audits, and real-time monitoring. Our team ensures your data is protected from unauthorized access, breaches, and data loss, maintaining the integrity and confidentiality of your business-critical information.

# OUR COMPANY

## SERVICES

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## QUALITY ASSURANCE SERVICES

Enhance customer satisfaction with our secure and highly functional end-to-end warranty management and quality assurance offerings. Our QA services include automated and manual testing, performance analysis, and compliance validation. We ensure that your software meets the highest standards of quality and reliability, reducing defects, and accelerating time-to-market.

## API DEVELOPMENT AND INTEGRATION

Drive continuous product improvement through precise testing, repairing, and rening of APIs for enhanced performance. We design, develop, and integrate APIs that enable seamless interaction between your applications and third-party services. Our expertise ensures that your APIs are secure, scalable, and optimized for performance, facilitating efficient data exchange and functionality extension.

## MOBILE APPLICATION DEVELOPMENT

Design and develop mobile applications that engage users and expand your business, with enterprise-grade quality and innovative design. Our mobile development services cover iOS, Android, and cross-platform solutions. We focus on creating intuitive user experiences, integrating advanced features, and ensuring high performance and security, delivering apps that stand out in the market.

# OUR COMPANY

## SERVICES

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## IT SUPPORT

We maintain the computer systems as well as the networks within an organization. Diagnosing and solving hardware/software faults and analyzing call logs to spot trends and underlying issues. Our IT support services include helpdesk support, remote troubleshooting, and on-site assistance. We aim to ensure smooth operation of your IT environment, providing timely and effective solutions to minimize disruptions.

## UX/UI DESIGN

Transform your user experience with our expert UX/UI design services, crafting intuitive and visually stunning interfaces that delight users and drive engagement. We focus on user-centered design principles to create interfaces that are not only aesthetically pleasing but also highly functional and easy to use. Our design process involves extensive research, prototyping, and user testing to ensure your product delivers an exceptional user experience.



## Our Expertise

Our extensive technology stack reflects our commitment to delivering high-performance, reliable solutions tailored to your business needs. We leverage the following technologies to ensure comprehensive and cutting-edge solutions:

.NET 7, .NET 8 | PostgreSQL, SQL Server, MongoDB | Angular  
React, Vuejs | Node.js | Python | Docker, Kubernetes | Azure, AWS,  
Google Cloud | Jenkins, GitLab CI/CD | Terraform, Ansible | Elastic  
search.



# Key Projects

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## SYSTA INTEGRATED SYSTEM

Developed in collaboration with Param Solutions and integrated with Sage200, this system optimizes financial and operational processes. It has significantly improved efficiency and accuracy for our clients, ensuring streamlined operations and enhanced business performance.

# Key Projects

## AYOBA FRESH LAUNDRY APP AND WEBSITE:

This comprehensive solution streamlines laundry services for users with a convenient and user-friendly mobile application and website. The Ayoba Fresh platform has transformed the way laundry services are accessed and managed, offering a seamless experience from scheduling to delivery. It provides an integrated approach, enhancing both mobile and online presence, ensuring users can easily access services from any device.

## CGCSA PROJECT FOR PICK N PAY

In collaboration with Invoke Solutions, we developed a robust platform to enhance supply chain efficiencies and consumer engagement for Pick n Pay. This project has delivered substantial benefits in terms of operational efficiency and customer satisfaction, supporting better inventory management and improved customer experiences.

## LIVE METRICS

A platform designed to streamline online orders, providing real-time insights and improving order management for businesses. Live Metrics has helped our clients reduce order processing times and enhance customer service, leading to more efficient operations and higher customer satisfaction.

## CWRA RECRUITMENT PLATFORM

We built a recruitment platform for CWARE using Blazor .NET and .NET 8. This platform is designed to enhance the hiring process, offering seamless integration with various HR tools and providing a user-friendly experience for both recruiters and candidates. It supports efficient candidate management, from application tracking to onboarding.

## G4S CIT WEB APPLICATION (COPS)

Developed for G4S, the CIT Web Application called COPS is utilized by major groups such as Capitec, Pick n Pay, Clicks, and other big organizations. This application provides robust cash-in-transit management solutions, enhancing security, efficiency, and tracking capabilities. It supports these businesses in maintaining secure and efficient cash handling and transportation operations.

## G4S CIT MOBILE APP (Track and Trace)

We developed the Track and Trace mobile app for G4S, built in Angular and used by the CIT crew. This app enables real-time tracking and tracing of cash-in-transit operations, enhancing the security and efficiency of the CIT crew's activities. It provides vital features such as route monitoring, incident reporting, and secure communication, ensuring smooth and secure operations.



# Key Projects

## SIZA PROPERTY SOLUTIONS APPLICATION FOR WISANO

We developed the Siza Property Solutions application for Wisamo, a comprehensive property management system designed to streamline various aspects of property management. The system includes features for tenant management, lease tracking, maintenance scheduling, and financial reporting. It integrates seamlessly with other business systems to provide a centralized platform for managing properties efficiently, reducing administrative overhead, and enhancing tenant satisfaction.

## SYNC BRIDGE CLOUD FOR PETROL STATION

We are building an in-house cloud system called Sync Bridge Cloud for petrol stations, including BP, Sasol, Engen, and Total. This system is designed to streamline operations, enhance data synchronization, and provide real-time insights into fuel sales, inventory management, and station performance. Sync Bridge Cloud leverages advanced cloud technologies to ensure high availability, scalability, and security, supporting the operational needs of modern petrol stations.

## ELTEK WEBSITE AND PAW

We are developing a new website and a Progressive Web Application (PWA) for ELTEK. The PWA is designed for their employees and will integrate seamlessly with Sage to enhance internal processes and improve operational efficiency. This solution aims to provide a user-friendly interface, accessible from any device, ensuring employees have the tools they need to perform their tasks efficiently and effectively.

# Key Projects

## SMEGO APP FOR OLD MUTUAL

We developed the SMEgo app for Old Mutual using Flutter. This mobile application is designed to support small and medium enterprises (SMEs) by providing a comprehensive platform for financial management, resource allocation, and business growth strategies. The app features intuitive navigation, real-time financial insights, and integration with various business tools, helping SMEs manage their operations more effectively.

## KHUMLA LEARNING PLATFORM FOR PARAM

We developed Khumla, a learning platform for students, for Param. Built using React Native for the front-end and .NET 8 for the backend, Khumla offers a robust and interactive learning environment. The platform includes features such as course management, interactive lessons, quizzes, and real-time progress tracking. It is designed to provide a seamless and engaging learning experience, supporting both students and educators with powerful educational tools.

## MORWANE GAP WEBSITE

We have built and currently maintain the website for Morwane GAP. The website serves as a comprehensive digital presence for the company, showcasing their services in engineering supplies, ICT solutions, and security. It is designed to be user-friendly, informative, and aligned with the company's brand, helping Morwane GAP connect with their clients and stakeholders effectively.

# Key Projects

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## SEFA LOAN APPLICATION AND MANAGEMENT SITE

We developed a new loan application and management site for SEFA using ASP.NET 4.7 Razor. This site streamlines the loan application process, providing a user-friendly interface for applicants and robust management tools for administrators. It includes features such as online application submission, document management, loan tracking, and reporting, enhancing the efficiency and transparency of SEFA's loan processes.

## AFRICAN BANK WEBSITE AND BANKING SERVICES

We built the website and various banking services for African Bank, including loan applications, credit applications, investments, funeral cover, and a loan calculator. Additionally, we developed an application called Quick Quote that integrates with the credit bureau, providing instant credit assessments and personalized financial solutions for customers. This comprehensive digital platform enhances customer experience and supports the bank's operational efficiency.

## ELTEK TIMER PAY

We built ELTEK TimerPay, a custom digital platform for ELTEK Engineering Services in partnership with HIS GROUP IT. It streamlines project management, employee time tracking, and payroll processes. Key features include project and contract management, digital timesheets, Sage payroll integration, and an admin dashboard for real-time reporting and oversight.



# Key Projects

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## INVESTEC FRAUD & RECOVERIES SYSTEM

We developed and deployed Investec's Fraud & Recoveries System on Microsoft Azure. The solution enhances fraud detection, real-time case tracking, and debt recovery across home, car, and personal loans. Key features include Visa-integrated fraud alerts, a secure recoveries platform, advanced security, and intuitive dashboards for smarter decision-making.

## ABSA GROUP – ENTERPRISE BANKING SOFTWARE DELIVERY

We partnered with Absa to modernize its Foreign Exchange banking systems. We led a specialist team, enhancing efficiency with agile delivery, security, and real-time reporting. Our work included system modernization, automated testing, and seamless software rollouts—ensuring reliability, scalability, and improved decision-making for Absa's international money transfer services.

## CHILDSOL – CUSTOM CRM FOR CRÈCHES & PRE-SCHOOLS

We developed a cloud-based CRM for crèches and pre-schools. The system streamlines child and parent management, attendance tracking, parent communication, billing, and reporting. With real-time updates, automated invoicing, and accessible insights, it enhances operational efficiency while improving engagement between schools, staff, and parents.

# Key Projects

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## PF AFRICA – WEBSITE DESIGN & BRAND IDENTITY DEVELOPMENT

We helped PF Africa establish a strong digital presence with a complete brand identity package. We designed a bold logo, corporate stationery, and marketing materials, ensuring consistency. Additionally, we built a modern, mobile-friendly website featuring service pages, an about section, and contact forms to enhance credibility and engagement.

## FZ TRADING – PETRO GLOBAL CONNECT CLOUD APP

We developed Petro Global Connect, a cloud-based platform for FZ Trading to manage fueling stations, garages, and food outlets. It centralizes data, tracks inventory, sales, and operations, and provides real-time insights via a dashboard. The system enhances efficiency, decision-making, and scalability while reducing operational costs.

# WHY

## CHOOSE US

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Our focus will continue to be delivering the best IT solutions to our customers, as HIS Group IT we aim to be even more comprehensive in the support we offer than before comprehensive in the support we offer than.

### EXPERT TEAM:

Our team of skilled professionals brings a wealth of experience and expertise to every project. With a diverse range of skills and a commitment to excellence, our team is dedicated to delivering the highest quality solutions. Our experts continually upgrade their knowledge to ensure they are equipped with the latest industry practices and technologies.

### CLIENT-CENTRIC APPROACH:

We prioritize our clients' needs and work closely with them to deliver tailored solutions. Our collaborative approach ensures that we fully understand your business challenges and objectives, allowing us to create solutions that deliver real value. We believe in fostering long-term partnerships that grow and evolve with our clients.



# WHY CHOOSE US

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## PROVEN TRACK RECORD:

We have a history of successful projects and satisfied clients across various industries. Our clients trust us to deliver solutions that drive results, and our track record speaks to our ability to consistently meet and exceed expectations. We take pride in the positive impact our solutions have on our clients' businesses.

## CUTTING-EDGE SOLUTIONS:

We stay abreast of the latest technological advancements to provide innovative solutions that keep our clients ahead of the curve. Our commitment to continuous learning and improvement ensures that we are always equipped to deliver the best possible outcomes. We embrace emerging technologies to ensure our clients benefit from the most efficient and effective solutions available.

A background image for the 'Home Of Software Development' section. It shows a person from behind, wearing a headset, looking at a computer monitor. The monitor displays code and data visualizations. The background is dark blue with glowing lines and dots, suggesting a network or data flow. A large green and white geometric shape is on the left side.

## Home Of Software Development

# Client

## Testimonials

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### Njinu Kimani

#### YOUR CTO of PARAM SOLUTIONS

*"HIS Group IT has been an invaluable partner in our digital transformation journey. Their expertise and dedication have helped us streamline our operations and achieve significant growth. We couldn't have asked for a better IT solutions provider."*

*As we look to the future, HIS Group IT is excited to continue our journey of growth and innovation. We are exploring new markets, expanding our service offerings, and investing in research and development to bring the latest technology solutions to our clients. Our focus remains on delivering value, fostering strong client relationships, and making a positive impact in the communities we serve.*

# Our Clientele

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## CONTACT US!

✉ [info@hisgroup.co.za](mailto:info@hisgroup.co.za)

☎ +27 10 017 3781 / +27 78 946 1007

📞 +27 67 252 9901

🌐 [www.hisgroup-it.co.za](http://www.hisgroup-it.co.za)

📍 Gallagher Business Exchange Halfway  
House Estate, Midrand, 1685